# Quality & Environmental Policy





### Mission 1

Nycopac specializes in developing, manufacturing, and selling packaging solutions primarily using various plastic materials.

# 2 **Quality policy**

Customers and other stakeholders can expect Nycopac to:

- Create satisfied customers by providing packaging solutions that meet both specified and unspoken customer needs
- Be a reliable business partner, employer, or other partner
- Ensure our employees have the appropriate and necessary training, skills, and experience
- Engage our employees to always strive to satisfy our customers by fulfilling their needs and meeting their expectations
- Use our customers' feedback to continually improve our processes

Every employee strives to:

- Satisfy customer requirements and other applicable requirements from stakeholders, including applicable laws and regulations
- Contribute to constantly improving operations and raising the level of quality of our services and products

## **Environmental policy** 3

At Nycopac we strive to protect the environment, reduce our environmental impact, and continually improve our environmental sustainability performance. This is an integral and fundamental part of our business strategy and operating methods.

Our customers and other stakeholders can expect Nycopac to:

- Educate and motivate our employees to perform their tasks in an environmentally responsible manner
- Encourage our suppliers to adopt the same environmental principles we aim to adhere to
- As far as possible purchase products and services from suppliers that have an implemented environmental policy
- Aim to reduce our CO<sub>2</sub> emissions, e.g.:
  - Minimize energy and water usage in our buildings, vehicles, and processes
  - Minimize waste by reusing or recycling as much as possible
  - Minimize printing
  - Reuse or recycle electronic and other equipment as much as possible
- Assess the environmental impact of any new processes or products we intend to introduce in advance



# Every employee strives to:

- Comply with all applicable environmental legislation, regulations, and codes of practice
- Contribute to the continual improvement of our environmental management system by working to meet environmental goals and achieve sustainable operations

This policy is available on our website

2024-05-21 Andreas Lagestig CEO